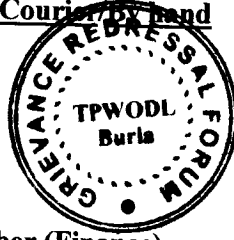


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**



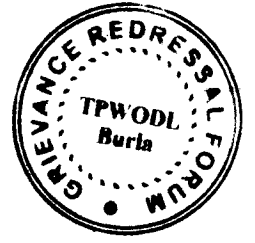
Ref: GRF/Burla/Div/DED/ (Final Order)/ 2030(4)

Date: 24.09.2024

**Present:** Sri A.K.Satpathy, President.  
Sri B.Mahapatra (Co-opted Member),  
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/653/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Sribatsha Pradhan At-Balita, Po-Barghat, Ps-Reamal, Dist- Deogarh-768121		4141-1579-0739	7656069235
3	Respondent/s	SDO(Electrical), Deogarh		Division D.E.D, TPWODL, Deogarh	
4	Date of Application	11.09.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	11.09.2024			
9	Date of Order	24.09.2024			
10	Order in favour of	Complainant	Respondent	Others   √	
11	Details of Compensation awarded, if any.	NIL			

**Place of Camp:** ESO Office, Tileibani, TPWODL, Deogarh.



**Appeared**

**For the Complainant-** Sribatsha Pradhan

Represented by Kuna Pradhan

**For the Respondent -** SDO(Elect.), Deogarh, TPWODL.

**GRF Case No- BRL/653/2024**

(1) Sribatsha Pradhan

At-Balita,

Po-Barghat,

Ps-Reamal,

Dist- Deogarh-768121

Consumer No.-4141-1579-0739

**COMPLAINANT**

**VRS**

(1) SDO(Elect.), Deogarh, TPWODL

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application along with the documents are enclosed in e-mail for reference of opposite party to resolve the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

**(B. Mahapatra)**

(Co-Opted Member)  
Co-opted Member

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**(A.P. Sahu)**

Member (Finance)  
Member

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**(A.K. Satpathy)**

President  
President

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**Copy to: - (1)** Sribatsha Pradhan, At-Balita, Po-Barghat, Ps-Reamal, Dist- Deogarh-768121.

**(2)** Sub-Divisional Officer (Elect.), Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

**(3)** Executive Engineer (Elect.), DED, TPWODL, Deogarh.

**(4)** The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".

GRIEVANCE REDRESSAL FORUM,  
Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.  
E-mail: grf.burla@tpwesternodisha.com  
GRIEVANCE REDRESSAL FORUM

Received

Complaint No. 07

No.....

Consumer No. 414115790739

Di.....

TPWODL, Burla

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Sribatsha Pradhan  
AT-Balita

mob-7656069235

PO-Bareghat

PS-Reamal, Pin-768121, DIST. Deogarh

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

SDO. TPWODL DEOGARH

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

Billing dispute and no meter.

(4) Relief sought.

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: - Titilban,

Date: - 11/09/24

\* Please add additional sheets if necessary

Kuna Pradhan  
Signature of the Applicant  
(Sign by son)

HP (No scope)  
recently meter seems  
to be defective. So, my son  
meter needs change  
spot verification

06  
9/11/24  
11/09/24  
SDO

01/06/2024